

The Informant Quick Reference Guide

Dial the local or toll free informant number.

After the **Greeting**, listen to the **Main Menu**, Then select the information you want to access by pressing the appropriate number on your telephone key pad:

Press (1) Checking or Money Market Information

Additional Options:

- Press (1) Checks & Other Debits
- Press (2) Deposits & Other Credits
- Press (3) ATM & CheckCard Transactions
- Press (4) Checks by Amount
- Press (5) Checks by Check Number
- Press (6) Statement by Fax

Press (2) Saving Information

Press (3) Certificate of Deposit Information

Press (4) Loan Information

Additional Options:

- Press (1) Installment Loans
- Press (2) Home & Commercial Loans

Press (5) To Transfer Funds or Make a Loan Payment

Additional Options:

- Press (1) FROM Checking
- Press (2) FROM Savings

Press (7) Activate/Deactivate Debit Card

Additional Options:

- Press (1) Activate ATM or Debit Card
- Press (2) Deactivate Lost or Stolen ATM or Debit Card

Press (8) To Change Your PIN

Press (9) To End This Call

Press (0) to Speak to the Operator

Press (*) to Repeat These Choices